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## DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### **Health Resources and Services Administration**

**COMPETES Reauthorization Act Challenge Competition** 

**AGENCY:** Health Resources and Services Administration, Department of Health and Human

Services.

**ACTION:** Notice.

**SUMMARY:** The Health Resources and Services Administration's (HRSA's) Maternal and

Child Health Bureau (MCHB) announces a prize competition to support the development and

testing of low-cost, scalable technology-based innovations to meet the needs of families and

health care providers of children with special health care needs (CSHCN), particularly children

with medical complexity (CMC), to improve the quality of care, patient empowerment, and

family experiences while saving costs to the health care system.

FOR FURTHER INFORMATION CONTACT: James Resnick, Office of the Associate

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Services for Children with Special Health Needs, MCHB, MMann@hrsa.gov, (301) 443-4925.

**SUPPLEMENTARY INFORMATION:** On January 4, 2011, the America COMPETES

Reauthorization Act of 2010 was signed into law allowing the use of challenges and prize

competitions increasing agencies' ability to promote and harness innovation. Competitions run

by the federal government result in a number of benefits to the public, including the following:

Increasing the number and diversity of the individuals, teams, and organizations that are a)

addressing a particular problem or challenge of national significance;

b) Improving the skills of the participants in the competition; and

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 Directing attention to new market opportunities and stimulating private sector investment.

This challenge structured in three phases, reach a diverse population of innovators and solvers, including coders, public health experts, individuals affiliated with academic institutions, research and development communities in the private sector, and others. All submissions will be evaluated and separate prizes will be awarded for each of the three phases below.

Phase 1: Design

Phase 2: Development and Small Scale Testing

Phase 3: Scaling

Estimated dates for each phase are as follows:

Phase 1: Effective on January 22, 2018

Phase 1 Submission Period Ends: April 20, 2018, 11:59 p.m. ET

Phase 1 Judging Period: April 21-May 18, 2018

Phase 1 Winners Announced: May 25, 2018

Phase 2 Begins: May 29, 2018

Phase 2 Submission Period Ends: October 26, 2018

Phase 2 Judging Period: October 29-November 20, 2018

Phase 2 Winners Announced: December 4, 2018

Phase 3 Begins: December 7, 2018

Phase 3 Submission Period Ends: May 10, 2019

Phase 3 Winner Announced: May 30, 2019

**Subject of Challenge Competition** 

MCHB is sponsoring the Making Technology Work for Care Planning and Coordination for Children with Special Health Care Needs Challenge. CSHCN, particularly CMC, often rely on multiple systems, services, and health professionals to maintain health and optimize well-being. Care coordination and care planning centered on the comprehensive needs of the child and family can lead to improved quality and experience of care, as well as more cost-effective care. Even with the presence of care coordinators and the development of shared care plans, communication and collaboration gaps remain because care coordinators and the shared care plans often are specific to providers and/or systems. Families have expressed frustration about working with the multiple systems and the lack of communication and coordination between them. They try to address the gap by assuming responsibility for their children's 24/7 care and care coordination. However, they often encounter numerous obstacles and barriers to fulfilling this role, including difficulty obtaining needed information or guidance from health professionals. They desire resources like electronic and informational tools to allow easy aggregation of information and sharing from multiple providers to meet these expectations and responsibilities.

Health information technology can play a critical role in effecting care coordination and information sharing. Electronic tools can facilitate information sharing among families and their children's health care teams. Electronic care plans integrated into an electronic health record have the potential to facilitate information sharing between providers and families, particularly when coupled with patient/family portals. While electronic health records (EHR)-supported patient portals allow families access to the children's medical records, the information "pushed" to the patient/family portal reflects only care received from the specific providers or health systems. CSHCN and particularly CMC frequently receive care from multiple health systems

and families must access multiple patient portals to obtain a full picture of the children's health information. Often the most complete information on CMC reside with their parents/caregivers, and a common need identified by families of CMC is improved and ready access to essential information for managing care, especially in urgent and emergency situations. This is particularly critical for families of CMC who reside in isolated or rural communities where the local health system is not able to care for the children.

Similarly, while a majority of child health professionals have adopted the EHR, a significant number do not have a fully functional EHR with added pediatric functionality. Lack of pediatric functionality requires that clinicians perform tasks outside the EHR or develop workarounds adding to workload and reducing productivity and efficiency. Clinicians report feeling overburdened and express frustration at not having adequate support for the increased demand to adopt processes for coordinating care and sharing information. For the time being, the primary "solution" for fragmented providers and systems communication and coordination has become the responsibility of the families of CSHCN and CMC, with their 3-ring binders that contain important information and care plans from the various providers and systems; these binders are cumbersome, and it is difficult and time-consuming to keep them current.

MCHB seeks innovations to address how to make technology work to improve care coordination and planning for CSHCN, their families, and the child health professionals who care for them. The solution allows for the electronic exchange of the children's shared plans of care across multiple providers and care sites and consolidation of health information in a single user interface that supports access anytime, anywhere, with families maintaining control over who can modify or see this critical information. Information from the care plans could be extracted, compiled, and aggregated on a mobile platform so families can have 24/7 access to such

information, specifically the information that lets parents/caregivers know when they need to call their primary care and/or specialty care providers and for what reason (i.e., the information needed to manage emergencies). This responsive platform should have the potential to integrate with existing platforms. Additionally, the challenge will bring forth multiple solutions (products/services) that could better scale and enhance healthcare services and family experiences with care.

Key design features of the innovations include:

- Low-cost and scalable;
- Intuitively designed with needs of families in mind and information organized in a manner that makes sense to them;
- Control of the information resides with families;
- Engages child health professionals;
- Employs Office of the National Coordinator for Health Information Technology (ONC) certified standards, where appropriate;
- Advanced security architecture HIPPA enabled; and
- Broadly applicable to CSHCN/CMC and not confined to a population of children with a specific condition.

# **Eligibility Rules for Participating in the Competition**

To be eligible to win a prize under this challenge, an individual or entity—

- (1) Shall have registered to participate in the competition under the rules promulgated by HRSA and the U.S. Department of Health and Human Services (HHS).
- (2) Shall have complied with all the requirements under this section.

- (3) In the case of a private entity, shall be incorporated in and maintain a primary place of business in the United States, and in the case of an individual, whether participating singly or in a group, shall be a citizen or permanent resident of the United States.
- (4) May not be a federal entity or federal employee acting within the scope of their employment.
- (5) Shall not be an HHS employee working on their applications or submissions during assigned duty hours.
- (6) May not be employees of HRSA or any other company, organization, or individual involved with the design, production, execution, judging, or distribution of the Challenge and their immediate family (i.e., spouse, parents and step-parents, siblings and step-siblings, and children and step-children) and household members (i.e., people who share the same residence at least 3 months out of the year).
- (7) In the case of a federal grantee, may not use federal funds to develop COMPETES Act challenge applications unless consistent with the purpose of their grant award.
- (8) In the case of a federal contractor, may not use federal funds from a contract to develop COMPETES Act challenge applications or to fund efforts in support of a COMPETES Act challenge submission.
- (9) Shall not be deemed ineligible because the individual or entity used federal facilities or consulted with federal employees during a competition if the facilities and employees are made equitably available to all individuals and entities participating in the competition.
- (10) Must agree to assume any and all risks and waive claims against the federal government and its related entities, except in the case of willful misconduct, for any injury, death, damage, or loss of property, revenue, or profits, whether direct, indirect, or consequential, arising from the

participation in this prize contest, whether the injury, death, damage, or loss arises through negligence or otherwise.

(11) Must also agree to indemnify the federal government against third party claims for damages arising from or related to competition activities.

(12) Shall not be currently on the Excluded Parties List (https://www.epls.gov/).

## **Submission Requirements**

The Challenge has three phases.

Phase 1—Design

The first stage of the prize competition aims to attract a large set of ideas and innovators. The target product of the first stage will be the conceptualization of the most promising innovations to meet the care planning and coordination needs of families and health care providers of children with special health care needs (CSHCN), particularly children with medical complexity (CMC).

The submissions should aim to demonstrate that the proposed intervention will be accessible across diverse backgrounds and easily implemented by users.

The Phase 1 Submission shall include:

- 1. A comprehensive description of the proposed intervention in five pages or less, including:
  - a. A one-paragraph executive summary that clearly states the question to be solved;
  - b. Background information linking the evidence to support the intervention;
  - c. A descriptive analysis of how the applicant arrived at their idea;
  - d. Descriptions of the methods and technologies involved in implementation of the intervention

e. An assessment describing the applicant's ability to execute the proposed solution in

Phases 2 and 3.

Phase 2—Development and Small Scale Testing

The winners of Phase 1 of the prize competition will then advance to a second stage focused on

prototyping the intervention, and testing the effectiveness of the intervention. Using support

from the Phase 1 prize funding, intervention developers will test the efficacy of their models to

show that the proposed intervention demonstrates an impact on the outcomes for CSHCN and

their families. The applicants should demonstrate both the evidence base for the intervention and

its usability. Mentors will be available to help participants design appropriate testing

methodologies and learn more about the evidence base.

Phase 3—Scaling

The winners of Phase 2 will move to the final phase of the incentive prize, which will involve

testing the most promising models at greater scale through rollout at the program or community

level. This will test the scalability of the device at low-cost, the feasibility of implementation,

and the impact on the intended outcomes.

**Registration Process for Participants** 

Participants will be able to register and submit an entry at the Making Technology Work for Care

Planning and Coordination for Children with Special Health Care Needs Challenge website.

Participants can find out more information at https://www.challenge.gov/list/.

**Prizes** 

• Total: \$375,000 in Prizes

• Phase 1: 7-10 winners; up to a total of \$100,000 in prizes

• Phase 2: 3-5 winners; up to a total of \$125,000 in prizes

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o Phase 3: 1 winner; up to a total of \$150,000 prize

## **Payment of the Prizes**

Prize payments will be paid by a contractor. Phase 1 winners may be expected to use a portion of the prize money for travel and lodging to attend a 2-day meeting in Washington, D.C., to demonstrate their innovation to the judges.

Prizes awarded under this competition will be paid by electronic funds transfer and may be subject to Federal income taxes. HHS will comply with the Internal Revenue Service withholding and reporting requirements, where applicable.

#### **Basis for Winner Selection**

A review panel composed of HHS employees and experts will judge challenge entries in compliance with the requirements of the COMPETES Act and HHS judging guidelines: http://www.hhs.gov/idealab/wp-content/uploads/2014/04/HHS-COMPETITION-JUDGING-GUIDELINES.pdf.

The review panel will make selections based upon the following criteria:

#### Phase 1

In Phase 1, proposed interventions to be judged on the following criteria:

\*Accessibility\*

- Is the proposed intervention easily utilized by families of diverse economic, social, and cultural backgrounds? Is it functional across disciplines/users?
   Measurability
- How easily will the proposed intervention be evaluated in order to determine its efficacy (in both lab testing and in the real world)? Is the proposed intervention measurable among

various audiences?

Sustainability

- Does the proposed intervention compel users to utilize the technology often and/or for long periods of time ("sticky")? Does it fit into daily life? Is it easy to use?
   Impact
- Does the applicant present a theory or explanation of how the proposed intervention would inspire coordination and collaboration between families and providers?

### Phase 2

In Phase 2, interventions will be judged on the following criteria:

**Impact** 

 How did the intervention impact families and child health professionals? Were desired outcomes achieved?

Evidence base

- Is the intervention grounded in existing science and patient/family/clinician preferences? Sustainability
- Was the intervention "sticky" among users? Did users want to continuously engage with the development, testing, and scaling of the innovation?

*Implementation* 

• How feasible is the intervention? How much support for implementation will the intervention require (estimated financial and time commitment).

#### Phase 3

In Phase 3, interventions will be judged on the following criteria:

**Impact** 

How effective was the intervention when implemented at scale? Did the impacts from Phase
 2 remain consistent?

## *Implementation*

How feasible was the intervention on a larger scale? How much support for implementation
did the model require (financial and time commitment). How challenging was the actual
program implementation?

## **Scalability**

 How costly was the intervention in a real-world setting? How likely are cost efficiencies for program delivery at greater scale? Can the device be used in existing platforms?

#### **Additional Information**

## General Conditions:

- HRSA reserves the right to cancel, suspend, and/or modify the contest, or any part of it, for any reason, at HRSA's sole discretion.
- The interventions submitted across all phases should not use the HHS or HRSA logos or official seals in the submission, and must not claim endorsement.

## **Intellectual Property**

- Each entrant retains full ownership and title in and to their submission. Entrants expressly reserve all intellectual property rights not expressly granted under the challenge agreement.
- By participating in the challenge, each entrant hereby irrevocably grants to HRSA a limited, non-exclusive, royalty-free, worldwide license and right to reproduce, publically perform, publically display, and use the submission for internal HHS business and to the extent necessary to administer the challenge, and to publically perform and publically display the

submission, including, without limitation, for advertising and promotional purposes relating to

the challenge.

• Record Retention and FOIA: All materials submitted to HRSA as part of a submission

become HRSA records and cannot be returned. Any confidential commercial information

contained in a submission should be designated at the time of submission. Participants will be

notified of any Freedom of Information Act requests for their submissions in accordance with

45 CFR 5.65.

The statutory authority for this challenge competition is Section 105 of the America

COMPETES Reauthorization Act of 2010 (COMPETES Act, Pub. L. 111-358) as amended by

section 401(b) of the American Innovation and Competitiveness Act, Pub. L. 114-329.

Dated: September 19, 2017

George Sigounas,

Administrator

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